

6 Uncollected child

Policy statement

In the event that a child is not collected by an authorised adult at the end of a session/day, the setting puts into practice agreed procedures. These ensure the child is cared for safely by an experienced and qualified practitioner who is known to the child. We will ensure that the child receives a high standard of care in order to cause as little distress as possible.

We make parents/carers aware of our procedures so that, if they are unavoidably delayed, they will be reassured that their children will be properly cared for.

Procedures

- Parents of children starting at the setting are asked to provide the following specific information which is recorded on our Registration Form/Child Information Form:
 - Home address and telephone number - if the parents do not have a telephone, an alternative number must be given, perhaps a neighbour or close relative.
 - Place of work telephone number (if applicable).
 - Mobile telephone number (if applicable).
 - Names, telephone numbers of adults who are authorised by the parents to collect their child from the setting, for example a childminder or grandparent.
 - Who has parental responsibility for the child.
 - Information about any person who does not have legal access to the child.
- On occasions when parents are aware that they will not be at home or in their usual place of work, they inform us of how they can be contacted and this is recorded in our daily signing in/out book.
- On occasions when parents or the persons normally authorised to collect the child are not able to collect the child, they provide us with details of the name and telephone

number of the person who will be collecting their child. We agree with parents how to verify the identity of the person who is to collect their child.

- Parents are informed that if they are not able to collect the child as planned, they must inform us so that we can begin to take back-up measures. We provide parents with our contact telephone number.
 - We inform parents that we apply our child protection procedures as set out in our child protection policy in the event that their children are not collected from setting by an authorised adult within one hour after the setting has closed and the staff can no longer supervise the child on our premises.
 - If a child is not collected at the end of the session/day, we follow the following procedures:
 - The daily signing in /out book and the child's file is checked for any information about changes to the normal collection routines.
 - If no information is available, parents/carers are contacted at home or at work. If this is unsuccessful, the adults who are authorised by the parents to collect their child from the setting - and whose telephone numbers are recorded on the Child Information Form - are contacted.
 - All reasonable attempts are made to contact the parents or nominated carers.
 - The child does not leave the premises with anyone other than those named on their Child Information Form or previously confirmed by the parent.
 - If no-one collects the child after one hour and there is no-one who can be contacted to collect the child, we apply the procedures for uncollected children.
 - We contact our local authority children's social services care team:
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- The child stays at setting in the care of two fully-vetted workers until the child is safely collected either by the parents or by a social care worker.

- Social Care will aim to find the parent or relative if they are unable to do so, the child will become looked after by the local authority.
- Under no circumstances do staff attempt to look for the parent, nor do they take the child home with them.
- A full written report of the incident is recorded in the Child Information Folder.
- Depending on circumstances, we reserve the right to charge parents for the additional hours worked by our staff.
- Ofsted may be informed:
- Our local Pre-school Learning Alliance office/Pre-school Development Worker may also be informed.

This policy was adopted at a meeting of	<u>Peter Pan Pre-school</u>	
Held on	<u>28th Feb 2012</u>	(date)
Date to be reviewed	<u></u>	(date)
Signed on behalf of the management committee	<u></u>	
Name of signatory	<u>Lucy Thompson</u>	
Role of signatory	<u>Chair</u>	

Staff member	Signature confirming that staff have read and understood the policy	Date
Andrea Francis		
Emma Jameson		
Becky Sewell		
Naomi Stuart		
Rebecca Sewell		